

# DO YOU HAVE QUESTIONS ABOUT COURT?

CALL THE COURT  
INFORMATION HELPLINE

# (872) 529-1903



9:00 am to 4:00 pm  
Monday through Friday



Staffed by Illinois  
JusticeCorps volunteers

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Helpline volunteers **CANNOT** give legal advice, but they **CAN** provide information about:



## COURT OPERATIONS & PROCEDURES

How court operations have changed as a result of the pandemic  
Filing paperwork, applying for fee waivers, and scheduling court dates  
Basic procedural questions about court operations

## VIRTUAL COURT APPEARANCES

How to use Zoom to attend court online instead of in person  
Figuring out which Zoom meeting IDs and passcodes to use for court  
Downloading, logging in, and using Zoom for virtual court



## PAPERWORK & ELECTRONIC FILING (E-FILING)

How to find court paperwork online or in person at the courthouse  
Finding the correct court paperwork, including fee waiver applications  
Submitting paperwork to court electronically or in person with an exemption

## OTHER RESOURCES AVAILABLE TO HELP

Making a request for an interpreter or an accommodation for a disability  
Contacting a clerk or member of court staff for information about a case  
Referrals to other resources available to help with court cases



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## DO YOU WANT TO TALK TO A LAWYER?

If you cannot afford a lawyer, you may be able to get **free legal help**



Call the **CARPLS Legal Aid Hotline** to talk to a lawyer for free legal advice and referrals for more help at **(312) 738-9200**



Visit **Illinois Legal Aid Online** to learn more about the law and apply for free legal aid at **[www.illinoislegalaid.org](http://www.illinoislegalaid.org)**